



Fact Sheet

How to unblock a toilet

Blocked toilets can be a common problem in households, but can be easily resolved if unblocked properly.

To get started you will need...

- A bucket
- Rubber or plastic gloves
- Water
- A plunger

Steps

1. Put on your gloves and fill your bucket just over half way with water.
2. Do not flush the toilet.

3. Pour the water from your bucket into the toilet until it is half way up the rim of the toilet.
4. Take your plunger and position it inside of the toilet, and push it up and down until the blockage starts to clear.
5. If it goes dry, pour in more water and do step number 4 until the blockage is clear.
6. Once the blockage has cleared and the water is at it's usual level, pour in the remainder of the water from your bucket and flush the toilet.

We hope this information was helpful. If your toilet is the only one in the property and you still cannot unblock it, or it is overflowing, call us on 01933 234450.

If you are struggling to unblock your toilet but have another one in your home, please raise a repair on your online account.

You can also find a video to accompany this fact sheet at [greatwellhomes.org.uk](https://www.greatwellhomes.org.uk)
