

Your Lifeplan



Supporting you through key areas of your life.

This lifeplan includes information about all of the support we can offer you that can help in key areas of your life; home, health, finances, career and community.



Your home

For customers who...

- Don't have the funds to furnish their home
- Are struggling to pay their utility bills
- Are struggling to keep their home warm

Quick links to support (click the links below for more information)

[Care & Repair](#)

Warm home visits and assessments.

[Energy Angels](#)

Find the best utility deal and switch easily.

[Smart Meters](#)

Keep track of how much your spending on your bills and find out where you can save money on your bills.

[DIY videos](#)

Some handy videos to help you perform basic repairs in your own home.

Do you need additional help?

Email community.involvement@greatwellhomes.org.uk who'll respond within 5 working days.



Your career

For customers who...

- Are unemployed and looking for a job
- Who are looking to change their career
- Who may need additional training in Maths, English, computer skills or CV writing

Quick links to support (click the links below for more information)

[The Mallows Company](#)

Free support with helping you into work, wanting to change career or learning some new skills.

[The Rebel School](#)

Are you looking to start your own business? Receive free information, inspiration and practical help get your business up and running.

Do you need additional help?

Email community.involvement@greatwellhomes.org.uk who'll respond within 5 working days.

On the next page...

Help with your finances and your health.



Your finances

For customers who...

- Are struggling to manage household finances and bills
- Need help in applying for benefits
- Are in arrears with rent, council tax or any other debts
- Have been declined PLA, PIP and/or AA and needs assistance appealing
- Need legal representation at a tribunal

Quick links to support (click the links below for more information)

[Benefit advice videos](#)

Self help videos from our Benefits & Money Advisor around a variety of different benefits.

[Benefit calculator](#)

Help you find out what benefits you can claim.

[Entitled To calculator](#)

Take control of your finances and create your very own budget plan.

[Universal Credit](#)

More information on what it is and how you can claim.

For personal Benefit and Money advice...

Email income.recovery@greatwellhomes.org.uk or call them on 01933 231325.



Your health

For customers who...

- Are struggling with stress, anxiety or depression
- May need additional support with their mental health and how to break down barriers to have a better life
- Want to know more about certain health conditions and how best to address them

Quick links to support (click the links below for more information)

[SHOUT 85258](#)

Text SHOUT to 85258 for immediate support around your mental health.

[NHS Mind Plan](#)

Take this interactive quiz to get top tips and advice for you.

[MIND](#)

Find more information about a variety of different mental health conditions and how to support those with them.

[Relate](#)

Relationship support for marriage, LGBTQ+ issues, divorce and parenting.

[Spring](#)

Find more information on how you can receive Social Prescribing to improve your sense of well-being and connect you with your local community.

[Family Support Link](#)

Provide free and confidential support to Families, Carers and close friends of those with substance or alcohol misuse problems

Do you need additional help?

Email community.involvement@greatwellhomes.org.uk who'll respond within 5 working days.

On the next page...

Help with improving your digital skills and making a difference to our services.

Your digital skills



For customers who...

- Are struggling to get online but want to learn how
- Who need help using a laptop, computer or device and surfing the web
- Who want to learn how to hold a virtual call with their friends or relative
- Who to find the best energy or home insurance deal but don't know how to

Quick links to support (click the links below for more information)

[We Are Digital](#)

Support with online digital training including online shopping, job hunting and applying for benefits such as Universal Credit.

[Learn My Way](#)

Online courses helping to improve computer skills and safety.

Do you need additional help?

Email community.involvement@greatwellhomes.org.uk who'll respond within 5 working days.

Your community



For customers who...

- Who are unhappy about one or more of our services and would like to help improve them
- Who would like a possible £100 annual incentive money
- Are positive and have lots of ideas about how we can improve our services

Quick links to support (click the links below for more information)

[Why get involved?](#)

Learn more about why and how to get involved with shaping our services.

Do you need additional information?

Email community.involvement@greatwellhomes.org.uk who'll respond within 5 working days.

There are many more support advice and tools on our website
greatwellhomes.org.uk.

If you have any questions, please email
income.recovery@greatwellhomes.org.uk or call 01933 231325.