

Fact Sheet

How to prevent condensation & mould

One of the most common household issues is condensation and mould. Here are some tips that will help to prevent damp and mould in your home...

Why does condensation and mould happen?

Condensation forms from water vapour generated in your home, and can include:

- Steam from cooking and boiling the kettle
- Bath and showers
- Drying clothes inside

Water vapour can then cause black mould to grow in your home which can be unpleasant. Damp and mould can also be caused by structural issues such as leaky pipes, ineffective boilers or broken window seals - these are our role to sort out. If you notice any of these problems, please let us know.

TREAT. HEAT. VENTILATE.

TREAT

- Wipe condensation from any windows and cold surfaces with a paper towel

- Spray mould with mould remover, which you can find in most supermarkets

HEAT

- Try to keep your home as warm as possible and your heating at at least 18 degrees celsius during winter. If you are concerned about using your heating due to the cost of energy bills, we may be able to help you access support
- Make sure radiators are not blocked by furniture or other large items

VENTILATE

- Open the air vents on all your windows
- Ensure extractor fans in your bathrooms and kitchen are on for at least 10 minutes after showering or cooking
- Open your windows for at least 10 minutes every day

Please tell us if you have damp or mould in your property. You can contact us quickly and easily via: customer.services@greatwellhomes.org.uk or 01933 234450. We are here to help.
