

# Lifeline

## Personal Alarms



Lifeline personal alarms are designed to provide support for those who have poor mobility, health issues, or feel vulnerable, wishing to remain living independently within their own home.

Help is available  
24-hours a day, 365 days  
of the year.

For only **\*£5.11** a week

\*price including VAT

## Installation

We will supply and install a special unit in your home. All units have a button and a pendant (worn on your wrist or as a necklace). When pressed, it will alert trained staff in a 24-hour call centre.

The unit has a built in sim card so doesn't require a phone line.

We will also provide and install a key safe outside your home, so emergency services can gain access to your home if needed.

Once a month we will ask you to test your equipment to ensure it is working correctly.

## Price

Lifeline personal alarm is £5.11 a week, paid monthly through direct debit. If you have a disability or long term health condition please let us know as you may be eligible for a VAT waiver.

## Request a Lifeline

If you are interested in Lifeline, or would like more information, please contact 01933 234450 or email [customer.services@greatwellhomes.org.uk](mailto:customer.services@greatwellhomes.org.uk)